



Important Phone Numbers

U.S. Department of Veterans Affairs Resources

National Call Center for Homeless Veterans

1-877-4AID-VET

1-877-424-3838

Access to trained counselors, 24/7

Assists:

- Veterans
- Family members
- VA Medical Centers
- Government Partners
- Community agencies
- Service Providers

Veterans Crisis Line

1-800-273-8255, Press 1

Or Text to 838255

VA Community Resource and Referral Center

Services for homeless veterans including:

- Housing assistance
- Employment assistance
- Health Care assistance
- Benefits assistance
- Showers on site
- Laundry on site
- Meals on site

Locations

- 1500 Franklin St., NE, Washington, DC, 20018
Phone: 202-636-7660/Hours: 24/7
- Baltimore VA Annex, 209 W. Fayette St.,
Baltimore, MD
Phone: 410-637-3246/Hours: 8-4:30, Mon-Fri

Maryland State Resources

Maryland's Commitment to Veterans

1-877-770-4801

www.veterans.dhmv.maryland.gov

Behavioral health service coordination & Information and referrals for:

- Employment
- Health Care
- Wellness Services
- Housing
- Financial and Benefits

Maryland 2-1-1

Dial 2-1-1 to be connected with health and human resources in your area
Info@211MD.org

MDHousingSearch.Org

Find & list rental housing in Maryland
1-877-428-8844

This guide is the result of the combined efforts of the Maryland Department of Veterans Affairs and the Interagency Council on Homelessness Veterans Work Group.

Maryland Department of Veterans Affairs

410-260-3838 - mdveteransinfo@maryland.gov

veterans.maryland.gov - Facebook & Twitter: MDVeterans

NATIONAL HOMELESS SERVICES IN MARYLAND

National Coalition for Homeless Veterans (NCHV)

The National Coalition for Homeless Veterans (NCHV) is a resource and technical assistance center for a national network of community-based service providers and local, state and federal agencies that provide emergency and supportive housing, food, health services, job training and placement assistance, legal aid and case management support for homeless veterans.

Visit the NCHV website for homeless veteran resources in Maryland at www.nchv.org/index.php/help/help-maryland

To speak with someone at the NCHV call 1-800-VET-HELP (1-800-838-4357).

U.S. Department of Veterans Affairs Services for Homeless Veterans

The U.S. Department of Veterans Affairs offers a number of services to homeless veterans, including opportunities to return to employment, safe housing, health care and mental health services. In addition the U.S. VA National Homeless Call Center provides free, 24/7 access to trained counselors for local resources and assistance for homeless veterans and for individuals at risk of homelessness.

To speak with a counselor call 877-4AID-VET (877-424-3838).

For more information, visit the U.S. VA Services for Homeless Veterans website at www.va.gov/homeless/for_homeless_veterans.asp

VA Grant and Per Diem Program

The VA's Homeless Providers Grant and Per Diem Program provides funds to community agencies providing supportive housing and/or supportive services to homeless veterans.

For more information, contact the Community Resource and Referral Center at either Washington D.C. (202-636-7660) or Baltimore (410-637-3246). Or, if you are a veteran in Western Maryland, contact 304-263-0811 ext. 3840.

VA HUD-VA Supportive Housing Program (HUD-VASH)

The Department of Housing and Urban Development-VA Supportive Housing Program is a joint effort to move veterans and their families out of homelessness and into permanent housing through HUD's Housing Choice Voucher Program and the VA's clinical and supportive services.

The VA determines clinical eligibility for the program and the Public Housing Authority determines if the veteran meets HUD's regulations for the program. Eligible veterans must be able to complete activities of daily living and live

independently in the community with case management and supportive services.

For more information, contact the Community Resource and Referral Center at either Washington D.C. (202-636-7660) or Baltimore (410-637-3246). Or, if you are a veteran in Western Maryland, contact 301-665-1462 ext. 2425 or 2426.

VA Supportive Services for Veteran Families Program (SSVF)

The VA awards grants to non profit organizations to assist low income veteran families with rapid re-housing and eviction prevention. For grant year 2016, the following organizations in Maryland are assisting veteran families:

ALLIANCE, INC.

Serving: Allegany, Anne Arundel, Baltimore City, Baltimore County, Caroline, Carroll, Cecil, Dorchester, Frederick, Garrett, Harford, Howard, Kent, Queen Anne's, Somerset, Talbot, Washington, Wicomico, and Worcester
410-282-5900, ext.3333; vets@allianceinc.org

DIAKONIA, INC.

Serving: Somerset, Wicomico, and Worcester
410-213-0923; andrea@diakoniaoc.org

FRIENDSHIP PLACE

Serving: Frederick, Montgomery, and Prince George's
202-658-9599; dhelgesson@friendshipplace.org

HOUSING COUNSELING SERVICES

Serving: Montgomery and Prince George's
202-667-7006; ssvfprogram@housingetc.org

NEW VISION HOUSE OF HOPE, INC.

Serving: Baltimore City
410-466-8558; cculver@newvisionhouseofhope.com

OPERATION RENEWED HOPE

Serving: Montgomery and Prince George's
703-887-8117; operationrenewedhopefoundation.org

PROJECT PLASE, INC.

Serving: Baltimore City and Baltimore County
410-837-1400, ext. 148

ST. JAMES A.M.E. ZION CHURCH-ZION HOUSE

Serving: Caroline, Dorchester, Kent, Queen Anne's Somerset, Talbot, Wicomico, and Worcester
443-736-3638; zionhouse@netscape.com

THREE OAKS HOMELESS CENTER

Serving: Calvert, Charles, and St. Mary's County
301-863-9535; aawkward@threeoaksshelter.org

UNITED STATES VETERANS INITIATIVE (USVETS)

Serving: Montgomery and Prince George's
202-573-2790; lckark-holland@usvetsinc.org

Are you looking to purchase a home?

VA Home Loans

The VA provides the home loan guaranty benefit and other housing related programs to help buy, build, repair, retain or adapt a home for personal occupancy.

For information on the home loan program, eligibility and how to apply visit:

www.benefits.va.gov/homeloans

Certificate of Eligibility for Home Loan

After establishing that you are eligible for the VA home loan benefit, a Certificate of Eligibility (COE) is needed to verify to a lender that you are eligible for a VA backed loan.

For information on required evidence and how to obtain the Certificate of Eligibility, visit:

http://www.benefits.va.gov/homeloans/purchaseco_certificate.asp



Maryland Homefront: The Veterans and Military Family Mortgage Program

Maryland Homefront, the Veterans and Military Family Mortgage Program offers a special interest rate that is 0.25% lower than the regular Maryland Mortgage Program rates for 30 year fixed rate mortgages.

All qualified borrowers under this initiative are also eligible to receive \$5,000 for down payment and closing cost assistance through the Maryland Mortgage Program's Down Payment Assistance Program plus any applicable Partner Match funds. Borrowers using the Maryland Homefront Program can also get a Maryland HomeCredit, a mortgage credit certificate which enables the homebuyer to claim 25% of their annual mortgage interest as a credit on their federal taxes every year for the life of their loan.

The Department will waive its \$450 fee (the lender can still charge up to \$350). Note that this program is not applicable to refinances. To get started, talk to a lender, check your eligibility, complete a homebuyer education class and learn about down payment assistance. **Learn more here:**

<http://mmp.maryland.gov/Pages/Homefront.aspx>

Are you looking for health care or other resources?

U.S. Department of Veterans Affairs Healthcare for Homeless Veterans Program (HCHV)

Many HCHV programs serve as the hub for a myriad of housing and other services which provide the USVA a way to outreach and assist homeless veterans by offering them entry to VA care.

Locations:

Baltimore Annex

Health Care for Homeless Veterans

209 W. Fayette Street

Baltimore MD 21201

410-637-1342



Perry Point

Health Care for Homeless Veterans

VAMC Domiciliary Care Program

Circle Drive- Building 1H

Perry Point MD 21902

410- 637-1342

Martinsburg, W.VAMC

Health Care for Homeless Veterans

Grant Per Diem Program

Charles Town Road (Route 9)

Martinsburg WV 25401-98

304-263-0811, ext.3840

Washington, D.C. VAMC

Health Care for Homeless Veterans

Psychiatry Service/116A

VA Medical Center

50 Irving Street, NW

Washington DC 20422

202-745-8000

National Resource Directory: Homeless Veteran Support

The National Resource Directory contains a comprehensive listing of resources to connect wounded warriors, service members, veterans, their families and caregivers who support them. Visit The National Resource Directory to find homeless resources in Maryland at

www.ebenefits.va.gov/ebenefits/nrd

Maryland American Job Centers

American Job Centers offer a variety of services to assist veterans, transitioning military personnel, and other qualified individuals. Disabled Veterans Outreach Program staff provide specialized intensive employment assistance to eligible veterans who have special employment and training needs. To learn more about services for veterans, transitioning service members and spouses, visit: <http://www.dlir.state.md.us/employment/veteranservices.shtml>

ANNE ARUNDEL COUNTY Glen Burnie American Job Center—410-424-3240 Arnold American Job Center 410-793-5635 Fort Meade Outreach Center (For Military and Spouses) 410-674-5240	<i>Development Center at Hunt Valley—410-887-7940</i> CALVERT COUNTY Southern MD JobSource 443-550-6750 CAROLINE COUNTY Caroline County American Job Center—410-819-4549	GARRETT COUNTY Western Maryland Consortium—301-334-8136 HARFORD COUNTY Susquehanna Workforce Center—Bel Air 410-836-4603 Susquehanna Workforce Center—University Center 410-272-5400	<i>Prince George's American Job Center—301-618-8425</i> <i>Laurel Regional Workforce Center—301-362-9708</i> <i>Professional Outplacement Assistance Center (POAC) 301-362-1646</i>
ALLEGANY COUNTY Allegany County American Job Center—301-777-1221 BALTIMORE CITY Eastside American Job Center—410-396-9030 Northwest American Job Center (Re-entry Center) 410-396-7873	CARROLL COUNTY Business & Employment Resource Center 410-386-2820 CECIL COUNTY Susquehanna Workforce Center—Elkton 410-996-0550 CHARLES COUNTY Southern MD JobSource 301-645-8712	HOWARD COUNTY Columbia Workforce Center 410-290-2600 KENT COUNTY Kent County American Job Center—410-778-3525 MONTGOMERY COUNTY WorkSource Montgomery American Job Center 301-929-4350 WorkSource Germantown American Job Center 240-777-2050	QUEEN ANNE'S COUNTY Queen Anne's County American Job Center 410-758-8044 SOMERSET, WICOMOCO, WORCESTER COUNTIES One Stop Job Market 410-341-8533 ST. MARY'S COUNTY Southern MD JobSource 301-844-6404
BALTIMORE COUNTY Baltimore County Workforce Development Center at Eastpoint—410-288-9050 Liberty—Baltimore County Workforce Development Center—410-887-8912 Baltimore County Workforce	DORCHESTER COUNTY Dorchester County American Job Center—410-901-4250 FREDERICK COUNTY Frederick County Workforce Services—301-600-2255	PRINCE GEORGE'S COUNTY	TALBOT COUNTY Talbot County American Job Center—410-822-3030 WASHINGTON COUNTY Washington County American Job Center 301-393-8200



Charlotte Hall Veterans Home (charhall.org)

Meets the needs of those veterans who are looking for assisted living, skilled or long term care, memory care or a rehabilitation program. Maryland's Veterans Home provides continuum of care including an assisted living unit, nursing care unit, and a women's nursing care unit.

29449 Charlotte Hall Rd., Charlotte Hall, MD 20622/Phone: 301-884-8171



Maryland Center for Veterans Education & Training (mcvet.org)

Serves veterans through five programs: a Day Drop-In Program, an Emergency Program (13 weeks), a Transitional Housing Program (up to two years), a Follow-Up Program, and Single Room Occupancy apartments (SRO). Intakes 24 hours a day, 7 days a week.

301 North High St., Baltimore, MD 21202/Phone: 410-576-9626 Ext. 216 (Intake)

Local Homeless Provider Contact List

The Continuum of Care Program promotes community wide commitment to the goal of ending homelessness. Each County in Maryland and Baltimore City has a point of contact for homeless persons within the local Continuum of Care. If you are experiencing homelessness, contact a local provider who can assist you.

Allegany/Cumberland County 301-783-1825	Calvert, Charles, St. Mary's County 410-535-5400 ext. 316	Garrett County 301-334-9431 ext. 121	Mid Shore 410-770-4801
Annapolis/Anne Arundel County 410-269-4749	Carroll County 410-386-6621	Hagerstown/Washington County 301-797-4161	Montgomery County 240-777-4125
Baltimore City 410-396-7543	Cecil County 410-996-5112	Harford County 410-638-3389	Prince George's County 888-731-0999
Baltimore County 410-887-2886	Frederick City and County 301-600-3958	Howard County 410-531-6006	Somerset, Wicomico, and Worcester County 443-523-1815