# Maryland Department of Veterans Affairs Quick Reference Guide

#### **Maryland Department of Veterans Affairs Programs**

**The Service and Benefits Program** staff provide information and representation to veterans and eligible dependents seeking USDVA benefits.

Phone: 800-446-4926, ext. 6450 (see back for office locations)

**The Outreach and Advocacy Program** informs veterans and the community about benefits and services available from federal, state, and local organizations. (i.e. housing, employment, behavioral health, and healthcare) **Phone: 410-260-3842 or 410-260-3840** 

**Charlotte Hall Veterans Home** Charlotte Hall Veterans Home is a 444 bed facility offering skilled nursing care, assisted living care, in house rehabilitation, on-site pharmacy and dental for eligible veterans and their spouses. **Admissions: 301-884-8171, ext. 409** 

The Maryland Veterans Trust Fund assists veterans experiencing temporary financial difficulties. Phone: 800-446-4926, ext. 6460

**The Cemetery and Memorial Program** manages five state veteran cemeteries and four veteran memorials. The program also shares responsibility with the City of Baltimore over a fifth memorial, the War Memorial Building

Rocky Gap Cemetery Flintstone, MD 301-777-2185

Crownsville Cemetery Crownsville, MD 410-987-6320

Garrison Forest Cemetery Owings Mills, MD 410-363-6090 Eastern Shore Cemetery Hurlock, MD 410-943-3420

Cheltenham Cemetery Cheltenham, MD 301-372-6398

Memorial Program 410-354-3550

The United States Department of Veterans Affairs (USDVA) provides healthcare, benefits and access to national cemeteries to former military personnel and their dependents. The USDVA has responsibility over three administrations. They are:

- The Veterans Health Administration
- The Veterans Benefits Administration
- The National Cemetery Administration

#### For VA healthcare enrollment:

*Central Maryland/Eastern Shore veterans* are seen by the VA Maryland Healthcare System and can call 877-222-8387 *Western Maryland veterans* are seen by the Martinsburg VA Medical Center and can call 800-817-3807, press 4 *Montgomery County/Prince George's County/Southern Maryland veterans* are seen by the Washington DC VA Medical Center and can call 202-745-8000, ext 56333

### For VA benefits questions:

Federal VA benefits, veterans can call 800-827-1000 Federal VA education benefits, veterans can call 888-GIBILL-1 (888-442-4551), 7am-6pm CT, M-F Federal VA home loan program, veterans can call 877-827-3702

If a veteran has questions about burial in a National Cemetery, they can call 800-535-1117 If a veteran has questions about Arlington National Cemetery (managed by the Dept of the Army), they can call 877-907-8585

> USDVA Veterans Crisis Line 800-273-8255, press 1 or text to 838255 USDVA National Center for Homeless Veterans 877-4AID-VET (424-3838) USDVA Women Veterans Call Center 855-VA-WOMEN (829-6636)

## **MARYLAND DEPARTMENT OF VETERANS AFFAIRS SERVICE PROGRAM OFFICE LOCATIONS**

Baltimore 31 Hopkins Plaza, Room 3020 Baltimore, MD 21201 800-446-4926, ext. 6450

Bel Air Motor Vehicle Administration Bel Air Service Center 501 W. Macphail Road Bel Air, MD 21014 410-638-6501 (benefits specialist) 410-638-638-6507 (office secretary)

Camp Springs Harriet Hunter Building 6420 Allentown Road Camp Springs, MD 20748 301-248-0463

Veterans Services Program of Carroll County (Supported by, but not an MDVA service office) 125 Stoner Avenue Westminster, MD 21157 410-386-3800

Charlotte Hall 29431 Charlotte Hall Rd., Room 211 Charlotte Hall, MD 20622 240-577-7083

Glen Burnie Motor Vehicle Administration Service Center 6601 Ritchie Highway Ground Floor, Room 30 (for a benefits specialist) Room 8A (for mail) Glen Burnie, MD 21062 410-424-3039 Laurel Howard County Multi-Service Center 9900 Washington Blvd., Suite I Laurel, MD 20723 410-313-0229

Cumberland 12501 Willowbrook Rd., Room 2-014 Cumberland, MD 21502 301-759-5252

Easton 11 South Harrison Street Easton, MD 21601 (physical address) P.O. Box 1148 Easton, MD 21601 (mailing address) 410-690-7181

Frederick Multi-Service Center 100 West Patrick St., Rm 2120 Frederick, MD 21701 301-600-2155

Hagerstown Maryland Motor Vehicle Administration 18306 Col. Henry K. Douglas Drive Hagerstown, MD 21740 240-527-6894

Rockville Montgomery College, Suite MK 251 900 Hungerford Drive Rockville, MD 20850 240-567-5405

Salisbury Motor Vehicle Administration Service Center 251 Tilghman Road Salisbury, MD 21804 410-219-7256

\*Before visiting a service office location, call to verify hours and to confirm whether an appointment is required



For more information on veteran benefits and services in Maryland, visit: veterans.maryland.gov