

# Maryland Department of Veterans Affairs Quick Reference Guide

## **Maryland Department of Veterans Affairs Programs**

**The Service and Benefits Program** staff provide information and representation to veterans and eligible dependents seeking USDVA benefits.

**Phone: 800-446-4926, ext. 6450 (see back for office locations)**

**The Outreach and Advocacy Program** informs veterans and the community about benefits and services available from federal, state, and local organizations. (i.e. housing, employment, behavioral health, and healthcare)

**Phone: 410-260-3842 or 410-260-3840**

**Charlotte Hall Veterans Home** Charlotte Hall Veterans Home is a 444 bed facility offering skilled nursing care, assisted living care, in house rehabilitation, on-site pharmacy and dental for eligible veterans and their spouses.

**Admissions: 301-884-8171, ext. 409**

**The Maryland Veterans Trust Fund** assists veterans experiencing temporary financial difficulties.

**Phone: 800-446-4926, ext. 6460**

**The Cemetery and Memorial Program** manages five state veteran cemeteries and four veteran memorials. The program also shares responsibility with the City of Baltimore over a fifth memorial, the War Memorial Building

Rocky Gap Cemetery  
Flintstone, MD  
301-777-2185

Eastern Shore Cemetery  
Hurlock, MD  
410-943-3420

Crownsville Cemetery  
Crownsville, MD  
410-987-6320

Cheltenham Cemetery  
Cheltenham, MD  
301-372-6398

Garrison Forest  
Cemetery  
Owings Mills, MD  
410-363-6090

Memorial Program  
410-354-3550

**The United States Department of Veterans Affairs (USDVA)** provides healthcare, benefits and access to national cemeteries to former military personnel and their dependents. The USDVA has responsibility over three administrations. They are:

- **The Veterans Health Administration**
- **The Veterans Benefits Administration**
- **The National Cemetery Administration**

### **For VA healthcare enrollment:**

*Central Maryland/Eastern Shore veterans* are seen by the VA Maryland Healthcare System and can call 877-222-8387

*Western Maryland veterans* are seen by the Martinsburg VA Medical Center and can call 800-817-3807, press 4

*Montgomery County/Prince George's County/Southern Maryland veterans* are seen by the Washington DC VA Medical Center and can call 202-745-8000, ext 56333

### **For VA benefits questions:**

Federal VA benefits, veterans can call 800-827-1000

Federal VA education benefits, veterans can call 888-GIBILL-1 (888-442-4551), 7am-6pm CT, M-F

Federal VA home loan program, veterans can call 877-827-3702

If a veteran has questions about burial in a National Cemetery, they can call 800-535-1117

If a veteran has questions about Arlington National Cemetery (managed by the Dept of the Army), they can call 877-907-8585

**USDVA Veterans Crisis Line 800-273-8255, press 1 or text to 838255**  
**USDVA National Center for Homeless Veterans 877-4AID-VET (424-3838)**  
**USDVA Women Veterans Call Center 855-VA-WOMEN (829-6636)**

# MARYLAND DEPARTMENT OF VETERANS AFFAIRS SERVICE PROGRAM OFFICE LOCATIONS

Baltimore  
31 Hopkins Plaza, Room 3020  
Baltimore, MD 21201  
800-446-4926, ext. 6450

Bel Air  
Motor Vehicle Administration  
Bel Air Service Center  
501 W. Macphail Road  
Bel Air, MD 21014  
410-638-6501 (benefits specialist)  
410-638-638-6507 (office secretary)

Camp Springs  
Harriet Hunter Building  
6420 Allentown Road  
Camp Springs, MD 20748  
301-248-0463

Veterans Services Program of Carroll County  
(Supported by, but not an MDVA service office)  
125 Stoner Avenue  
Westminster, MD 21157  
410-386-3800

Charlotte Hall  
29431 Charlotte Hall Rd., Room 211  
Charlotte Hall, MD 20622  
240-577-7083

Gaithersburg  
Motor Vehicle Administration Service Center  
15 Metropolitan Grove Road  
Gaithersburg, MD 20878  
301-987-8412/301-987-9413

Glen Burnie  
Motor Vehicle Administration Service Center  
6601 Ritchie Highway  
Ground Floor, Room 30 (for a benefits specialist)  
Room 8A (for mail)  
Glen Burnie, MD 21062  
410-424-3039

Laurel  
Howard County Multi-Service Center  
9900 Washington Blvd., Suite I  
Laurel, MD 20723  
410-313-0229

Cumberland  
13300 Winchester Road, SW  
Cumberland, MD 21502  
301-729-4676

Easton  
11 South Harrison Street  
Easton, MD 21601 (physical address)  
P.O. Box 1148  
Easton, MD 21601 (mailing address)  
410-690-7181

Frederick  
Multi-Service Center  
100 West Patrick St., Rm 2120  
Frederick, MD 21701  
301-600-2155

Hagerstown  
Maryland Motor Vehicle Administration  
18306 Col. Henry K. Douglas Drive  
Hagerstown, MD 21740  
240-527-6894

Salisbury  
Motor Vehicle Administration Service Center  
251 Tilghman Road  
Salisbury, MD 21804  
410-219-7256

**\*Before visiting a service office location, call to verify hours and to confirm whether an appointment is required**



**For more information on veteran benefits and services in Maryland, visit:  
[veterans.maryland.gov](http://veterans.maryland.gov)**